Cigna Healthcare Medicare Supplement InsuranceCigna Insurance Company

Application Booklet for Colorado

This packet contains all required forms for application submission. Please complete each form according to the instructions on each page.

- Application
- > Electronic funds transfer agreement(s)
- HIPAA notices
- Replacement notice(s)
- Anti-Discrimination disclosure

Note: All Applications outside of OE/GI require a Phone Verification (PV) — Reduce delays and make the PV call at the point-of-sale. **Call our PV Hotline at 866.825.4822 from 7 a.m. to 7 p.m. Central Time**.



All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company (domicile in CT), Cigna National Health Insurance Company, (domicile in OH), Cigna Insurance Company, American Retirement Life Insurance Company, Loyal American Life Insurance Company, Medco Containment Life Insurance Company, and Provident American Life & Health Insurance Company. The Cigna Healthcare names, logos, and marks are owned by Cigna Intellectual Property, Inc.

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APPLICATION for MEDICARE SUPPLEMENT INSURANCE

Cigna Insurance Company

PO Box 5725, Scranton, PA 18505-5725 • 866-459-4272 • www.Cigna.com Phone Verification (PV) Hotline 866-825-4822 • FaxApp Submission 877-704-8186

cigna healthcare

Application is for: \square New business \square Reinstatement	Phone verifi	cation case #(s)				
If you complete this application with another Applicant, you information that you provided on this application.	u are consentin	g to the other Appl	icant viewi	ng the prote	ected he	ealth
If only one Applicant, complete Applicant A questions.						
A. Personal information						
APPLICANT A		ı				
Name (First MI Last)	Age	Date of birth (MM	I/DD/YYYY)		n der Fem	iale
Resident address (Street, City, State ZIP)			Pho (one)		
Mailing address (if different from resident address)			Social Sec	curity no. (X)	(X-XX-X)	(XX)
Email address (optional) By providing your email address, you agre	e to receive marke	ting content electronic	cally.			
Applicant B		1		1		
Name (First MI Last)	Age	Date of birth (MM	I/DD/YYYY)		nder Fem	ıale
Resident address (Street, City, State ZIP) − OR check box if s	ame as Applica	nt A	Pho (one)		
Mailing address (if different from resident address)			Social Sec	curity no. (XX	(X-XX-X)	(XX)
Email address (optional) By providing your email address, you agree	e to receive marke	ting content electronic	cally.			
Premium Discount (see Outline of Coverage for details)				APPLICANT A YES NO	APPLIC YES	
 a. For the past 12 months have you lived with one to thre- civil union partner, or domestic partner (6% "Household b. If YES, do they have a Medicare Supplement policy with Ci 	d" premium disc	count)?				
or an affiliate of Cigna Insurance Company (a 20% total pr 2. If you answered YES to 1a or 1b, please provide additiona	emium discount	:)?		☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐		
Name (First MI Last)	Date of Birt	h (MM/DD/YYYY)	SSN or P	olicy # (Applica	ıble if YES t	o 1b)
B. Please provide your Medicare information	ation (as sh	own on your	Medicar	re card)		
Applicant A Medicare number	Applicant B Medicare r	number				
Hospital (Part A) coverage starts (MM/DD/YYYY)		art A) coverage star				
Medical (Part B) coverage starts (MM/DD/YYYY) Medical (Part B) coverage starts (MM/DD/YYYY)						

You must have both Medicare Parts A and B on your requested Medicare Supplement effective date for coverage to be issued.

C.	Select a plan and	effective da	te							
A PPLI	CANT A Check plan selected	l: 🗆 Plan A	☐ Plan F*	☐ Plan G	☐ Plan HDG	☐ Plan N				
PPLI	сант B Check plan selected	: 🗆 Plan A	☐ Plan F*	☐ Plan G	☐ Plan HDG	☐ Plan N				
	iested Medicare Supplemer effective date is requested, w			A nth following	the date of this a	B _ oplication)				
Plar	n F is only available if you are	e first Medicare-el	igible before 2	2020.						
D.	Are you eligible f	or Open Enr	ollment o	r Guarant	eed Issue?					
lf yo Guar ante	u lost or are losing other he anteed Issue of a Medicare ed acceptance in one or mo your application.	alth insurance co Supplement insur	verage and rec	ceived a notice that you had	e from your prio	buy such a	policy,	you m	nay be g	guar-
PLEA	SE ANSWER ALL QUESTION	S (mark YES or NO	below with an	"X").			APPLIC	ANT A	APPLIC	CANT B
Го th	e best of your knowledge:						YES	NO	YES	NO
	a. Did you turn age 65 in the o. Did you enroll in Medicare If YES, what is the effective	Part B in the last	six (6) months	?						
i	Are you covered for medical f you are participating in a ". answer NO to this question.)	Spend-Down Prog	gram" and have	not met you	r "Share of Cost",	please				
	f YES, a. will Medicaid pay your pre	emiums for this M	edicare Sunnle	ement nolicy?)			П		П
	o. do you receive any benefi	ts from Medicaid	other than pay	ments towar	d your Medicare					
5 1	Part B premium?						Ш	Ш	Ш	Ш
(Have you had coverage fron 5 months (for example, a Me f YES,			-						
i	a. fill in your START and END A START	•		•	an, leave the END (date blank).				
	B START									
(o. if you are still covered und with this new Medicare Su c. was this your first time in d. did you drop a Medicare S	der the Medicare pupplement policy? this type of Medic	olan, do you in ?	tend to replac						
	a. Do you have another Med b. If so, with what company A	and what type pla	ın do you have	??						
	В	 								
(c. If so, do you intend to rep If existing Medicare Suppl	•		•						
i	Have you had coverage und an employer, union, or indiv a. If so, with what company	idual plan)?								
	Α		•							
	В		.1 2. 5.							
	o. What are your dates of co policy, leave the END date b	blank.)		•	covered under the	e other				
	A START									
	B START									
(. Has your coverage under a nonpayment of premiums			•						



Complete medical questions

IF YOU ARE ELIGIBLE FOR OPEN ENROLLMENT OR GUARANTEED ISSUE (BASED ON YOUR ANSWERS IN SECTION(S) B & D), DO NOT ANSWER THE QUESTIONS IN THIS SECTION.

It is important that you provide truthful and accurate answers to the questions in this section as your answers form the basis of our determination of your eligibility for this coverage. Failure to provide complete and accurate information, if it is determined to be material to our assessment, may result in future denial of benefits and/or rescission of this coverage.

	g				
	RT A. MEDICAL QUESTIONS – If the answer to any question in Part A is YES, you are not eligible for coverage.		ANT A	APPLIC	
1.	Are you confined, scheduled for admission, or in the last two (2) years have you been confined to a nursing facility or assisted living facility?	YES	NO	YES	
2.	Do you receive home health care services; or in the last two (2) years, have you received home health care services for more than three (3) separate periods of care?				
3.	Do you have a terminal illness; are you in the hospital, pending hospital admission, or have you been hospitalized more than two (2) times in the last two (2) years?				
4.	Do you receive assistance bathing, transferring, toileting, eating, dressing, or are you bedridden; have you been advised by a medical professional to use the assistance of a wheelchair, walker, or motorized mobility aid?				
5.	Within the past six (6) months, have you been treated for or advised by a medical professional to have treatment for diabetes with hypertension that required three (3) or more hypertension medications to control or diabetes requiring more than 50 units of insulin daily to control?				
6.	Within the past two (2) years, have you been treated for (including surgery) or advised by a medical professional to have treatment or surgery for any of the following:	П	П	П	П
7.	 heart attack, congestive heart failure, coronary bypass, or stroke? (You should answer NO if your only treatment has been less than three concurrent cardiovascular medications and your treatment has not altered in the last two (2) years (e.g., change in medications or dosage increases).) At any time, have you been treated for (including surgery) or advised by a medical professional to have treatment or surgery for any of the following:				
8.	 Alzheimer's disease? unrepaired aneurysm, hemophilia, or any other blood disorder? any heart disease requiring a permanent, implantable cardiac defibrillator? Within the past two (2) years, have you been treated for (including surgery) or advised by a medical professional to have treatment or surgery for any of the following: any cancer, excluding skin cancer (except malignant melanoma)? anemia requiring repeated blood transfusions? alcohol or drug abuse (including counseling)? pancreatitis? 				
9.	 seizure? At any time, have you been treated for or advised by a medical professional to have treatment for an amputation caused by disease or for an organ transplant (other than corneas)? Have medical tests, treatment, therapy, or surgery been advised but not performed or is any 				
	surgery anticipated? (This excludes mammograms, pap tests, colonoscopies, or PSA tests which were advised for routine screening purposes only.) Have you ever been diagnosed with or received medical advice or treatment from a physician or				
	an appropriately-licensed clinical professional acting within his/her scope for Acquired Immune Deficiency Syndrome (AIDS), AIDS Related Complex (ARC), or Human Immunodeficiency Virus (HIV) infection?				

If you answered NO to all questions in this Section, please continue to Part B. >>>

Complete medical questions (cont'd.) PART B. MEDICAL QUESTIONS AND MEDICATIONS – The answers to questions in Part B are subject to the Company's underwriting review and may result in a decline. Please provide complete details as requested. 12. **А**ррысант **A** Height (*ft.-in.*) _______ Weight (*lbs.*) ______ APPLICANT B Height (ft.-in.) _____ Weight (lbs.) _____ APPLICANT A APPLICANT B YES NO YES NO 13. a. Have you used tobacco within the last 12 months? b. If YES, do you currently have a heart condition, vascular condition, or diabetes? 14. In the last two (2) years, have you been treated for or advised by a medical professional to have treatment for any of the following: • angioplasty, atherosclerosis or arteriosclerosis, peripheral vascular disease, carotid artery disease, coronary artery disease (CAD), angina, cardiomyopathy, stent placement, heart valve surgery, atrial fibrillation, irregular heartbeat, cardiac pacemaker, transient ischemic attack (TIA)? (You should answer NO if your only treatment has been less than three concurrent cardiovascular medications and your treatment has not altered in the last two (2) years (e.g., change in medications or dosage increases).) 15. At any time, have you been treated for or advised by a medical professional to have treatment for any of the following: chronic obstructive pulmonary disease (COPD), chronic obstructive lung disease (COLD), emphysema, chronic bronchitis, or other chronic lung or respiratory disorder not listed that requires the permanent use of oxygen? diabetes with neuropathy, diabetes with retinopathy, or diabetes with vascular disease? cerebral palsy, myasthenia gravis, systemic lupus, or Parkinson's disease? dementia or senility? PSA levels greater than 6.0? 16. Please list any prescription medications taken or prescribed in the past two (2) years (attach a separate sheet if needed).

Medication name	Dates taken	Reason for medication
APPLICANT A		
APPLICANT B		

F.

Important statements for Applicant to read

- You do not need more than one Medicare Supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- · You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for and have enrolled in a Medicare Supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement policy under these circumstances and later lose your employer or union-based group health plan, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-income Medicare Beneficiary (SLMB).

As an alternative to court action, any matter in dispute between me and the Company may be subject to binding arbitration governed by the provisions of the Commercial Arbitration Rules of the American Health Lawyers Association. Any decision reached by arbitration shall be binding upon both myself and the Company and may be entered as a judgment in any court of proper jurisdiction. By signing this application, I acknowledge that I am giving up the right to a trial in court, both with and without a jury.

I hereby apply to Cigna Insurance Company for coverage to be issued based upon the truth and completeness of the answers to the above questions, and understand and agree that: (1) no agent has the authority to waive the answer to any questions on the application; (2) no insurance will be effective until (a) a policy has been issued by the Company and (b) the initial premium has been paid; and (3) I have received the Outline of Medicare Supplement Coverage for the policy applied for and the required *Guide to Health Insurance for People with Medicare*.

CAUTION: Please review your answers to the questions on the application. It is important to the issuance of this policy that all questions are answered correctly and truthfully.

IT IS UNLAWFUL TO KNOWINGLY PROVIDE FALSE, INCOMPLETE, OR MISLEADING FACTS OR INFORMATION TO AN INSURANCE COMPANY FOR THE PURPOSE OF DEFRAUDING OR ATTEMPTING TO DEFRAUD THE COMPANY. PENALTIES MAY INCLUDE IMPRISONMENT, FINES, DENIAL OF INSURANCE, AND CIVIL DAMAGES. ANY INSURANCE COMPANY OR AGENT OF AN INSURANCE COMPANY WHO KNOWINGLY PROVIDES FALSE, INCOMPLETE OR MISLEADING FACTS OR INFORMATION TO A POLICYHOLDER OR CLAIMANT FOR THE PURPOSE OF DEFRAUDING OR ATTEMPTING TO DEFRAUD THE POLICYHOLDER OR CLAIMANT WITH REGARD TO A SETTLEMENT OR AWARD PAYABLE FROM INSURANCE PROCEEDS SHALL BE REPORTED TO THE COLORADO DIVISION OF INSURANCE WITHIN THE DEPARTMENT OF REGULATORY AGENCIES.

G. Det	ermine your rate class					
☐ ☐ Stand	, , ,	ion E, question on E, question ion E, question s is subject to	13a (tobacco use), <u>and</u> 13a (tobacco use), <u>and</u> \ 13a (tobacco use), <u>and \</u> underwriting review. <i>I</i>	NO to question YES to question YES to questions	ons 13b, 14 and 15. on 13b, 14 or 15. on 13b, 14 or 15.	
H. Cho	ose your method of pa	yment				
Bank dra	ect one of the following): ft (complete the Electronic Funds T Il (enclose check payable to Cigna Group name	_			Group number	
Mode:	\square Monthly (bank draft or list bill	only)	Quarterly	☐ Semi-a	nnually 🗀	Annually
If you answe	e rate chart in Outline of Coverage ered YES to Section A, question 1a ered YES to Section A, questions 1a	and NO to 1b,).94.		
☐ Bank dra☐ Direct bil☐ List bill☐	ect one of the following): ft (complete the Electronic Funds T Il (enclose check payable to Cigna Group name	Insurance Com	npany; do not send casi		Group number	
If you answe	Monthly (bank draft or list bild e rate chart in Outline of Coverage, ered YES to Section A, question 1a ered YES to Section A, questions 1a ent use only	and NO to 1b,			iniually L	Annually
	er all questions:					
1. I certify t a. Applic c. Outling I further o Date	that I have provided the Applican ation packet <i>(phone sales only)</i> e of Medicare Supplement Covera certify that I have delivered the do	b. <i>Guide</i> ge d. Other cuments to the n Mail	to Health Insurance for Applicant(s) (check all to Email	that apply; m	ust select at least one): blain)	
APPLICANT If YES, giv	nave knowledge or reason to beli r A: YES NO APPLICAN ve name of company, reason, and	r B : YES I termination d	NO ate:			
NOTES: Pleas	e provide additional information	that may assis	t in processing this ap	plication (<i>att</i>	tach a separate sheet if	needed).
	I have interviewed the Applicar corded on the application the inf				ne application, and I h	ave truly and
Printed name	e of licensed Agent	Signature of lic	censed Agent		Writing number	Percentage
Printed name	e of 2 nd licensed Agent	Signature of 2 ^r	d licensed Agent		Writing number	Percentage

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PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – only	y one form is neede	ed for Joint Account	☐ Applicant A only	/ ПАРРІ	licant B only
Proposed Insured Name	!				Policy Number (if available)
Financial Institution Na	me and Telephone	Number			
9-digit Routing Numbe	er Acco	unt Number		Requested	Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Se	mi-annually	y □ Annually
Type of Account:					
Purpose for submitting	•	(check appropriate box	:(es)):		
☐ New authoriza			☐ Change in checl	king/saving	gs account
☐ Change in fina	ncial institution		☐ Change in existi	ing coverag	ge
For checking acc	ount:				0101
Refer to the section the sample check	ons on	PAY TO THE ORDER OF			\$ Dollars
For savings according Please verify with the account and number of your s	your bank routing	The Routing number is 9 digits between the 1: 1: symbols.	left of accour	the left of number is nt number, c number.	The Check number should match the upper right corner.

APPLICANT A OR APPLICANT B INFORMATION FOR FINANCIAL **INSTITUTIONS**: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Insurance Company mistakenly deposits funds into my account, I authorize Cigna Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if it were a check signed personally by me. I further agree that if any such draft is dishonored, whether intentionally

APPLICANT A OR APPLICANT B INFORMATION FOR CIGNA INSURANCE COMPANY: It is understood that the initial draft will occur when the policy is issued. All subsequent drafts will be drawn on or about the requested date each month. The presentation of such drafts to the above Financial Institution shall constitute notice of premiums being due upon the contract and association fees (if applicable), and no other notice of premiums or association fees (if applicable) due will be given. No premium or association fee (if applicable) shall be deemed to have been paid unless and until actual payment of the draft drawn for such premium or association fee (if applicable) payment has been received by Cigna Insurance Company. The cancelled draft will constitute receipt of premium or association fee (if applicable) payment. The privilege of paying premiums and association fees (if applicable) under this Plan may be revoked by Cigna Insurance Company if any draft is not paid upon presentation. The payment of premiums and association fees (if applicable) under this Plan may be terminated by the Contract Owner, Financial Institution Donositor if other than Contract Owner or by Cigna Insurance

or inadvertently, you shall be under no liability whats though such dishonor results in the forfeiture of insu	soever even Company upon 30 days written r	, , ,
Name of Payor (if other than Insured)	Payor's Address	
Print name of Depositor (as it appears on account)	Signature of Depositor	Date
CIC-EFT-MULTI	RETURN TO COMPANY	07/23

PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – only	y one form is neede	ed for Joint Account	☐ Applicant A only	/ ПАРРІ	licant B only
Proposed Insured Name	!				Policy Number (if available)
Financial Institution Na	me and Telephone	Number			
9-digit Routing Numbe	er Acco	unt Number		Requested	Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Se	mi-annually	y □ Annually
Type of Account:					
Purpose for submitting	•	(check appropriate box	:(es)):		
☐ New authoriza			☐ Change in checl	king/saving	gs account
☐ Change in fina	ncial institution		☐ Change in existi	ing coverag	ge
For checking acc	ount:				0101
Refer to the section the sample check	ons on	PAY TO THE ORDER OF			\$ Dollars
For savings according Please verify with the account and number of your s	your bank routing	The Routing number is 9 digits between the 1: 1: symbols.	left of accour	the left of number is nt number, c number.	The Check number should match the upper right corner.

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or inadvertently, you shall be under no liability whats though such dishonor results in the forfeiture of insu	soever even Company upon 30 days written r	, , ,
Name of Payor (if other than Insured)	Payor's Address	
Print name of Depositor (as it appears on account)	Signature of Depositor	Date
CIC-EFT-MULTI	RETURN TO COMPANY	07/23

AUTHORIZATION FORM FOR DISCLOSURE OF AN APPLICANT'S PROTECTED HEALTH INFORMATION

I hereby authorize the disclosure of protected health information about me as described below.

- 1. The Company, as used in this authorization, shall mean American Retirement Life Insurance Company, Loyal American Life Insurance Company, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates as described below.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information.
- 3. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- 4. This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually-transmitted diseases unless otherwise restricted by state law.
- 5. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Company in reliance on this authorization, by sending a written revocation to the Company's Privacy Office at PO Box 5700, Scranton, PA 18505-5700.
- 6. I understand that the information which will be provided under this authorization is necessary for the Company to determine my eligibility for coverage under the policy and that the Company will condition its approval and issuance of the policy on my providing this authorization, and my application may be denied if I refuse to provide this authorization.
- 7. I understand that if the person or entity that receives my protected health information is not a health care provider or health plan covered by the federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 8. I understand that a photocopy, facsimile copy, or other electronic copy of this authorization shall be considered as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this authorization upon request. This authorization will expire twenty-four (24) months from the date it is signed.
- 9. If you are the representative of an Applicant, describe the scope of your authority to act on the Applicant's behalf:

 Applicant's Name

 Name of Applicant's Personal Representative, if applicable

 Applicant's Social Security Number

 Relationship of Personal Representative to the Applicant

 Signature of Applicant

 Signature of Personal Representative

 Date

A signed copy of this form will be provided with the policy if issued and any other time upon request.

Date

Date

Signature of Company's Agent

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- 1. The Company, as used in this authorization, shall mean American Retirement Life Insurance Company, Loyal American Life Insurance Company, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates as described below.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information.
- 3. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- 4. This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually-transmitted diseases unless otherwise restricted by state law.
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Applicant's Name	Name of Applicant's Personal Representative, if applicable
Applicant's Social Security Number	Relationship of Personal Representative to the Applicant
Signature of Applicant	Signature of Personal Representative Date
Date	
Date	

A signed copy of this form will be provided with the policy if issued and any other time upon request.

Date

Signature of Company's Agent

AUTHORIZATION FORM FOR DISCLOSURE OF A CONSUMER'S PROTECTED HEALTH INFORMATION FOR MARKETING PURPOSES ("Authorization")

- 1. I hereby authorize the use and disclosure of all my health information, including but not limited to my personal and medical information contained in the Company's records ("Protected Health Information") to American Retirement Life Insurance Company, Loyal American Life Insurance Company®, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates ("Company") as described below.
- 2. I authorize the Company to use the Protected Health Information contained in the Company's records, including its underwriting and claim records, to help determine whether I might be interested in or can benefit from other non-health-related insurance products offered by the Company.
- 3. I understand that the Company will disclose the Protected Health Information to its underwriting staff, new business staff, sales agents, or marketing management for the purpose of marketing non-health-related products to me.
- 4. I understand that I may revoke this Authorization at any time, except to the extent that action has been taken by the Company in reliance on this Authorization, by sending a written revocation to the Company's Privacy Steward at PO Box 5700, Scranton, PA 18505-5700.
- 5. I understand that the Protected Health Information which the Company will use and disclose under this Authorization is not necessary for the Company to determine my eligibility for coverage under the policy and that the Company will not condition its approval and issuance of the policy on my providing this Authorization.
- 6. I understand that if the person or entity that receives my Protected Health Information is not a health care provider or health plan covered by the federal privacy regulations, the information may be redisclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 7. I understand that a photocopy, facsimile copy, or other electronic copy of this Authorization is as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this Authorization. This Authorization will remain in effect for two (2) years from the day my policy(ies) is terminated or the day I revoke my permission.
- 8. By providing my telephone number(s) on the attached application for insurance, I consent to receive calls, texts, or autodialed or prerecorded telemarketing messages from Cigna and its affiliates.

Applicant A Name	Name of Applicant A Personal Representative, if applicable			
APPLICANT A Social Security Number	Relationship of Personal Representative to APPLICANT A			
APPLICANT A Signature	Signature of Personal Representative	Date		
Date				
Applicant B Name	Name of Applicant B Personal Representativ	e, if applicable		
Applicant B Social Security Number	Relationship of Personal Representative to	APPLICANT B		
Applicant B Signature	Signature of Personal Representative	Date		
Date				
Signature of Company's Agent Date				

A signed copy of this form will be provided to you.

MKT-TCPA-MULTI-CS.2 03/24

Instructions to Agent: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Insurance Company (CIC)with the application. **A copy of this form must also be left with the Applicant.**

NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

CIGNA INSURANCE COMPANY PO Box 5725, Scranton, PA 18505 • 866-459-4272

SAVETHIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to terminate existing Medicare Supplement or Medicare Advantage insurance and replace it with a policy to be issued by Cigna Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that the purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accidentand sickness coverage you have that may duplicate this policy.

STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

Applicant A ☐ additional benefits ☐ no change in benefits, but lower premiums ☐ fewer benefits and lower premiums ☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D	Applicant B ☐ additional benefits			
			 no change in benefits, but lower premiums fewer benefits and lower premiums my plan has outpatient prescription drug coverage and I am enrolling in Part D 	
	☐ disenrollment from a Medicare Advantage plan;	☐ disenrollment from a Medicare Advantage plan;		
	please explain reason for disenrollment other (please specify)	please explain reason for disenrollment ———————————————————————————————————		
				If you still wish to terminate your present policy and replace it with new coverage, be certain to truthfully and completely answer all questions on the application concerning your medical and health history. Failure to include all material medical information on an application may provide a basis for the Company to deny any future claims and to refund your premiums as though your policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded. DO NOT CANCEL YOUR PRESENT POLICY UNTIL YOU HAVE RECEIVED YOUR NEW POLICY AND ARE SURE YOU WANT TO KEEP IT.
	Agent/Broker printed name and signature	Date		
Applicant A signature	Date			
Applicant B signature	Date			

Instructions to Agent: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Insurance Company (CIC)with the application. **A copy of this form must also be left with the Applicant.**

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STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

Applicant A	Applicant B	
☐ additional benefits	\square additional benefits	
\square no change in benefits, but lower premiums	\square no change in benefits, but lower premiums	
☐ fewer benefits and lower premiums	☐ fewer benefits and lower premiums	
my plan has outpatient prescription drug	my plan has outpatient prescription drug	
coverage and I am enrolling in Part D	coverage and I am enrolling in Part D	
☐ disenrollment from a Medicare Advantage plan; please explain reason for disenrollment	☐ disenrollment from a Medicare Advantage plan; please explain reason for disenrollment	
other (please specify)	other (please specify)	
information on an application may provide a basis for the Company to deny any future claims and to refund you premiums as though your policy had never been in force. After the application has been completed and before you sign it review it carefully to be certain that all information has been properly recorded. DO NOT CANCEL YOUR PRESENT POLICY UNTIL YOU HAVE RECEIVED YOUR NEW POLICY AND ARE SURE YOU WANT TO KEEP IT.		
Applicant A signature	Date	
Applicant B signature	Date	

DISCRIMINATION IS AGAINST THE LAW

Medicare Supplement coverage

Gigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card or call 1.866.459.4272 (TTY: Dial 711), and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call 1.866.459.4272 (TTY: Dial 711), or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.868.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Insurance Company (CIC). The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

Proficiency of Language Assistance Services

English – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711).

Spanish – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

Chinese-注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.866.459.4272 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.866.459.4272 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.866.459.4272 (TTY: 다이얼 711)번으로 전화해주십시오.

Tagalog – PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.866.459.4272 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.866.459.4272 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب TTY: اتصل ب 711).

French Creole – ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.866.459.4272 (TTY: Rele 711).

French – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.866.459.4272 (ATS: composez le numéro 711).

Portuguese – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.866.459.4272 (Dispositivos TTY: marque 711).

Polish – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1.866.459.4272 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.866.459.4272(TTY: 711)まで、お電話にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.866.459.4272 (utenti TTY: chiamare il numero 711).

German – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.866.459.4272 an (TTY: Wählen Sie 711).

Persian (Farsi) م توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه میشود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 1.866.459.4272 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).